State Provider Directory Initiatives

Prior to the Workshop, the Workshop team interviewed a number of key leadership in state provider directory initiatives to better understand current ongoing efforts and planned initiatives. Some of these programs were featured in Day 1 presentations.

The findings are summarized very briefly below. Some of these initiatives were invited to present their work at the Provider Directory Workshop, and have additional material documented in Appendix F, *Provider Directory Workshop Materials*.

California

CAHIE (California Association of Health Information exchanges, http://www.ca-hie.org/) operates a Directory Service based on HPD v1.5. It comprises a single statewide directory service that orchestrates queries and consolidates responses from six separate local directories operated by community HIEs. As interest in HPD is waning among vendors in California, CAHIE is exploring a centralized HPD-compliant directory that supports CSV uploads and downloads for participants that don't support HPD, as well as a RESTful API. Participation is governed by policy and a minimum dataset (see attached).

See Appendix F, *Provider Directory Workshop Materials*, for more information on the CAHIE provider directory initiative presented at the Provider Directory Workshop.

Colorado

CORHIO (Colorado Regional Health Information Organization, http://www.corhio.org/) does not operate a provider directory. Colorado has requested 90/10 funding from CMS as part of an SMHP for 2016.

Kansas

KHIN (Kansas Health Information Network, http://www.khinonline.org/) has a provider directory embedded in their software platform, and a separate provider directory branded "DIRECTory" that providers can access outside. Both hold thousands of Direct addresses for providers, staff, and facilities. The internal directory has been operational since 2011, and DIRECTory for just over a year. DIRECTory is described as "more robust and can have multiple people updating it".

Michigan

MiHIN (Michigan Health Information Network, http://mihin.org/) operates a statewide directory (called the Health Provider Directory or HPD) based on Salesforce that manages not only providers, organizations, and relationships between providers and organizations, but also relationships between providers and patients. It therefore functions as a means to identify and manage care teams. It supports a proprietary API and HPD. There is also work on a FHIR API (see attached). A discussion with MiHIN is scheduled for Tuesday, February 2, at 11:00am Pacific.

See Appendix F, Provider Directory Workshop Materials, for more information on the MiHIN provider directory initiative presented at the Provider Directory Workshop.

Nebraska

NEHII (Nebraska Health Information Initiative, https://www.nehii.org/) operates a provider directory that includes hospitals, ambulatory providers, a reference lab, nursing homes, assisted living facilities, and home health providers. It is designed to be used to look up providers for patient referrals and transitions of care, to exchange of patient information for coordination of care. They are also considering use to facilitate sharing information for claims-related purposes. Directory information is exchanged using password-protected Excel spreadsheets posted online at NeHII.org. Use of the directory is governed by a Provider Directory Agreement (copy attached), which also includes data element requirements.

Oregon

CareAccord (Oregon's statewide HIE operated by the Oregon Health Authority, https://www.careaccord.org/) operates a statewide HISP with a provider directory. The directory be searched using the web client included with their Direct messaging application, and also supports bi-directional queries that comply with HPD+ v1.1. Oregon has other HISPs within the state, and their provider directories are exchanged via CSV files.

Oregon is in the early stages of procuring a more complete statewide provider directory solution.

See Appendix F, *Provider Directory Workshop Materials*, for more information on the Oregon's experience in provider directories presented at the Provider Directory Workshop.

Rhode Island

Through the Rhode Island Quality Institute (RIQI, http://www.riqi.org/), Rhode Island is transforming its collection of small provider directories into a centralized, authoritative provider directory database that is managed much like a health information exchange – collecting and aggregating data across organizational boundaries to create a single longitudinal record of provider information.

See Appendix F, Provider Directory Workshop Materials, for more information on the Rhode Island's provider directory initiative presented at the Provider Directory Workshop.

Texas

Texas will likely be procuring a provider directory solution in 2016, but the plans for that are just forming.

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