Provider Directories and Social Security Disability

Disability Background

- Annual Disability Statistics
  - 3 million initial disability applications per year
  - 1 million additional medical disability decisions
  - Over 15 million requests for medical information each year
  - Sources: all doctors & hospitals
  - >$500 million in payment for medical information

SSA Disability Programs

- Social Security Disability Insurance (SSDI) pays benefits based on earnings

- Supplemental Security Income (SSI) pays benefits based on financial need

- An approval of a disability claim leads to:
  – Monthly cash benefits
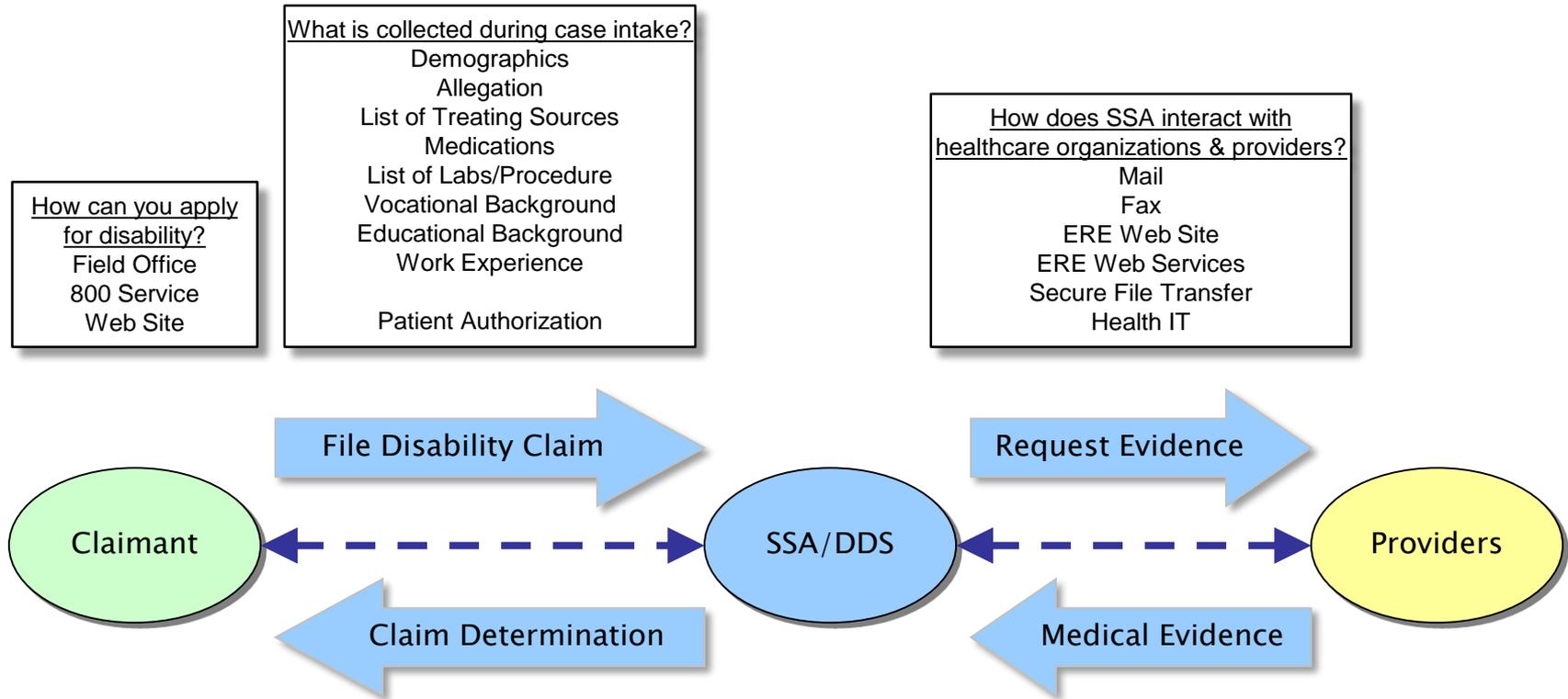 – Healthcare coverage (Medicare, Medicaid)

SSA Definition of Disability

- ***Unable to engage*** in any substantial gainful activity

- Due to a ***medical condition*** (physical or mental)

- Which has lasted or is expected to last at least ***one year or result in death***

SSA Disability Determination Workflow

How can you apply for disability?
Field Office
800 Service
Web Site

What is collected during case intake?
Demographics
Allegation
List of Treating Sources
Medications
List of Labs/Procedure
Vocational Background
Educational Background
Work Experience

Patient Authorization

How does SSA interact with healthcare organizations & providers?
Mail
Fax
ERE Web Site
ERE Web Services
Secure File Transfer
Health IT

Claimant — File Disability Claim → SSA/DDS — Request Evidence → Providers

Claim Determination ← SSA/DDS ← Medical Evidence

Today

- **Multiple Directories**
  - States, Territories, National
  - By Channel
  - Support Resources
- **Location Information**
  - Treatment, HIM, Payment
  - Relationships
  - Historical
- **Profile Information**
  - MER/CE
  - Request Preferences

Challenges as we move forward

- Governance

- Operational

  - Resources

  - Source of Truth

- Sustainability

Thank You

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