Scale Services – Organization Review

1. Organization/Capability: Availity
2. Reviewer: Patrick Murta
3. Document Status: Incomplete
5. Industry Segment: Clearing house, revenue cycle management, provider/payer connectivity
6. Relevance Consideration: Availity is a premier provider/payer integration platform with significant experience and industry presence. Payer owned, Availity provides payer agnostic integration platforms and services
7. Relevant Existing or Planned Services:
   a. Standards Supported (including versions): X12, FHIR, SOAP, REST, Batch EDI, V2, V3
   b. Exchange Methods: SOAP, REST, Batch, Portal
   c. Content Standards: X12, FHIR, V2, V3,
   d. Trust Frameworks: Proprietary using standard security models
8. If Healthcare Related:
   a. Relevant FHIR Services: Limited number in production, more planned
   b. Other Tiger Team Engagement: Exchange
9. Contact: Jack Hunt
10. Method of Discovery (Google, Existing Contact, Other): Existing
11. Client Examples: Humana, Blues, UHC, most payer and medium to large providers
12. Potential Synergies:
   a. Provider directory
   b. Provider data management
   c. Payer agnostic service hosting
   d. Transaction intermediary
   e. Endpoint resolution
   f. Onboarding management
13. Next Steps