

# Scale Services – Organization Review

1. Organization/Capability: Availity
2. Reviewer: Patrick Murta
3. Document Status: Incomplete
4. Web Page: <https://www.availity.com>
5. Industry Segment: Clearing house, revenue cycle management, provider/payer connectivity
6. Relevance Consideration: Availity is a premier provider/payer integration platform with significant experience and industry presence. Payer owned, Availity provides payer agnostic integration platforms and services
7. Relevant Existing or Planned Services:
  - a. Standards Supported (including versions): X12, FHIR, SOAP, REST, Batch EDI, V2, V3
  - b. Exchange Methods: SOAP, REST, Batch, Portal
  - c. Content Standards: X12, FHIR, V2, V3,
  - d. Trust Frameworks: Proprietary using standard security models
8. If Healthcare Related:
  - a. Relevant FHIR Services: Limited number in production, more planned
  - b. Other Tiger Team Engagement: Exchange
9. Contact: Jack Hunt
10. Method of Discovery (Google, Existing Contact, Other): Existing
11. Client Examples: Humana, Blues, UHC, most payer and medium to large providers
12. Potential Synergies:
  - a. Provider directory
  - b. Provider data management
  - c. Payer agnostic service hosting
  - d. Transaction intermediary
  - e. Endpoint resolution
  - f. Onboarding management
  - g.
13. Next Steps