



eLTSS HL7 Project Summary

Background

The electronic Long-Term Services & Supports (eLTSS) Initiative is an ONC-CMS partnership. It is driven by the requirements of the CMS Testing Experience and Functional Tools (TEFT) in the Medicaid community-based Long-Term Services & Supports (LTSS) Planning and Demonstration Grant Program.

Scope of the Project:

1. Identify components or data elements/values needed for the electronic creation, sharing and exchange of person-centered service plans specific to the services and support community.
2. Field test these data elements with participating pilots and their respective systems

Challenges

The adoption and use of Health IT and quality measurement for community-based LTSS is limited.

Limitations include:

- Insufficient business and/or financial incentives for service providers to acquire and use Health IT to support coordination of services;
- Minimal national standards for quality measurement in LTSS outcomes;
- Lack of uniformity in the terminology/definitions of data elements;
- Lack of consensus on the inter-relationships between a beneficiary’s plans across care, services and supports.

Methodology

The eLTSS initiative included two rounds of piloting:

- Round one included the identification and harmonization of the pilot’s current LTSS plans.
- Round two included the testing and validation of the dataset created during round one with at least three different provider types. This was done by sending the plan via fax or email and requesting feedback from the identified provider on each element (i.e. does Meals on Wheels – a provider – agree that they need to see “Person Name” and if yes how would that field need to be displayed to be used).

eLTSS Pilots

eLTSS had a total of 18 pilots. Most pilots did not have the capability to exchange their service plans electronically. Although some states had an LTSS electronic health system, exchange of service plans were performed via fax or secured emails.

Round 1	Round 2
Colorado Department of Health Care Policy & Financing	Colorado Department of Health Care Policy & Financing
Connecticut Department of Social Services Division of Health Services	Connecticut Department of Social Services Division of Health Services
FEi Systems	Georgia Department of Community Health
Georgia Department of Community Health	Kentucky Office of Admin. & Technology Services
Kentucky Office of Admin. & Technology Services	Maryland Department of Health & Mental Hygiene
Maryland Department of Health & Mental Hygiene	Meals on Wheels of Sheboygan, Wisconsin
Meals on Wheels of Sheboygan, Wisconsin	Minnesota Department of Human Services
Minnesota Department of Human Services	

Table 1: Represents Pilots of Round One and Round Two.



Stakeholder Engagement

The eLTSS initiative has a 300+ member community, which includes, but is not limited to: Beacon Community, Quality Improvement Organizations, Consumer/Patient Advocate, Contractor/Consultant, Federal, State, Local Agency, Health Information Exchange/Health Information Organization, Health IT Vendor, Health Professionals, Healthcare Payer/Purchaser or Payer Contractor, Licensing/Certification Organization, Research Organizations, Standards Organization, Service Provider (clinical/community based).

Process of Round One Pilots

- Service plans were collected from pilot sites and analyzed to identify commonalities between questions (data elements) and answer sets (data element values).
- There were 692 total data elements identified and then categorized as an Input or a Core component.
 - Input: a data element that often comes from other sources (usually a LTSS assessment or intake form) and not generated at the plan level.
 - Core component: a data element that is unique to a service plan it may feed off of the plan inputs but is generated at the plan level.
- Harmonization Process:
 - It was determined that only the commonalities between Core components would be analyzed further. With the exception of a few Inputs, identified by the community, as crucial to determining the beneficiary's services and supports.
 - During these WGM's, each pilot, their plan experts, and the larger eLTSS community provided feedback on what elements were necessary to include.
- All elements that were identified as necessary to include were labeled as Core and elements that were identified as important in certain settings, but not standard to all services and support plans, were labeled as Non-Core.
- Round one concluded with a list of 47 Core data elements that were given an agreed upon data element name, definition (which includes the expected list of values and a usage note when applicable), and format.

Process of Round Two Pilots

- Pilots updated their organization's current service plan to include the eLTSS Core data elements and/or mapped their service plan to the eLTSS Core data elements.
- Participating pilots tested all 47 data elements; five TEFT grantees engaged three or more providers, one TEFT grantee mapped the eLTSS dataset to nationally recognized electronic care plan standard (HL7 C-CDA Care Plan Document Template).
 - Pilots submitted a total of 270 comments related to the 47 data elements and requested the addition of about 114 new elements to dataset.
- A second round of harmonization was performed as described above. During the second round of harmonization the commonalities between the suggested changes to the dataset and the newly requested data elements were identified and presented to the community.
- The final data set contains 56 Core elements and 36 Non-Core elements (See Appendix A and Appendix B). Identical to round one, the list includes: the data element name, definition (which includes the expected list of values and a usage note, when applicable), and format.



Next Steps: The Georgia Connection

Georgia's work with ONC

- Now that data elements have been identified and piloted the community and CMS would like to move this work into more “formal” recognition.
- Georgia, a pilot for both rounds of the eLTSS initiative received supplemental funding through CMS to continue this work through March 2018. At the current stage of eLTSS, the dataset is finalized, but the goal is to transition the dataset to HL7.
- The Georgia team is working to map the data set to both FHIR and CCDAs to identify gaps and is asking HL7 to help determine where to ballot this work (CCDA or FHIR) based on the gaps and the readiness of the community.

Contacts

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- eLTSS Initiative
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Why are we asking HL7 CBCC to help?

- It is unknown which standard is best to support the dataset, either FHIR or C-CDAs. Regardless of which standard is used, it must be updated in order to support the eLTSS dataset exchange.
- The work of eLTSS is not clinical. Their audience is not technical. There is no SDO experience.
 - Although stakeholders are working to transition towards electronic methods, majority of the eLTSS audience is still working with paper methods.
- eLTSS is asking the CBCC Work Group to represent this particular project at HL7 because it is a community-based initiative, which also supports and enables privacy and security when it comes to information exchange. CBCC would act as a liaison to focus on improving the delivery of community-based care through better collaboration and coordination with its stakeholders.



Appendix A: Core eLTSS Dataset Elements

Core eLTSS Dataset Elements			
Grouping	Data Element Name	Data Element Definition (includes examples, expected list of values and usage note where applicable)	Datatype / Format
Beneficiary Demographics	Person Name	The name of the person whom the plan is for.	String / First Name, MI, Last Name
Beneficiary Demographics	Person Identifier	A string of character(s) used to identify the person whom the plan is for. This may be the Medicaid ID number where applicable.	String / Free Text
Beneficiary Demographics	Person Identifier Type	The type of unique identifier used to identify the person whom the plan is for. Values include: Medicaid Number, State ID, Claim Number, Medical Record Number, Other (free text)	String / List of Values
Beneficiary Demographics	Person Date of Birth	The birth date of the person whom the plan is for.	Date / MM/DD/YYYY
Beneficiary Demographics	Person Phone Number	The primary phone number of the person whom the plan is for, or his/her legal representative, where applicable.	Number / 111-111-1111
Beneficiary Demographics	Person Address	The address of the person whom the plan is for.	String / Street, City, State, Zip Code, County
Beneficiary Demographics	Emergency Contact Name	The name of the individual or entity identified to contact in case of emergency.	String / First Name, MI, Last Name
Beneficiary Demographics	Emergency Contact Relationship	The relationship (e.g., spouse, neighbor, guardian, daughter) of the individual identified to contact in case of emergency.	String / Free Text
Beneficiary Demographics	Emergency Contact Phone Number	The primary phone number (and extension when applicable) of the individual or entity identified to contact in case of emergency.	Number / 111-111-1111 x1111
Beneficiary Demographics	Emergency Backup Plan	Description of how to address unforeseen events, emergency health events, emergency events, problems with medical equipment and supplies, and unavailable staffing situations for critical services that put the person's health and safety at risk. This can be included as free text or attachment.	String / Free Text

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Core eLTSS Dataset Elements			
Grouping	Data Element Name	Data Element Definition <i>(includes examples, expected list of values and usage note where applicable)</i>	Datatype / Format
Goals & Strengths	Goal	A statement of a desired result that the person wants to achieve.	String / Free Text
Goals & Strengths	Step or Action	A planned measurable step or action that needs to be taken to accomplish a goal identified by the person.	String / Free Text
Goals & Strengths	Strength	A favorable attribute of the person, his/her support network, environment and/or elements of his/her life.	String / Free Text
Person Centered Planning	Assessed Need	The clinical and/or community-based necessity or desire as identified through an assessment that should be addressed by a service.	String / Free Text
Person Centered Planning	Person Setting Choice Indicator	Indicator that reflects the setting in which the person resides is chosen by the individual.	Boolean / Yes, No
Person Centered Planning	Person Setting Choice Options	The alternative home and community-based settings that were considered by the individual.	String / Free Text
Person Centered Planning	Plan Monitor Name	The name of the person responsible for monitoring the plan.	String / First Name, MI, Last Name
Person Centered Planning	Plan Monitor Phone Number	The primary phone number (and extension when applicable) of the plan monitor.	Number/ 111-111-1111 x1111
Person Centered Planning	Preference	Presents the person's personal thoughts about something he or she feels is relevant to his or her life experience and may be pertinent when planning.	String / Free Text
Person Centered Planning	Service Options Given Indicator	States whether or not the person was given a choice of services outlined in the plan.	Boolean / Yes, No
Person Centered Planning	Service Selection Indicator	States whether or not the person participated in the selection of the services outlined in the plan.	Boolean / Yes, No
Person Centered Planning	Service Plan Agreement Indicator	States whether or not the person agrees to the services outlined in the plan.	Boolean / Yes, No
Person Centered Planning	Service Provider Options Given Indicator	States whether or not the person was offered a choice of providers for each service.	Boolean / Yes, No

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Core eLTSS Dataset Elements			
Grouping	Data Element Name	Data Element Definition (includes examples, expected list of values and usage note where applicable)	Datatype / Format
Person Centered Planning	Service Provider Selection Agreement Indicator	States whether or not the person feels he/she made an informed choice in selecting the provider for each service.	Boolean / Yes, No
Plan Information	Plan Effective Date	The date upon which the plan goes into effect. Start date is required, end date is optional.	Date Interval / MM/DD/YYYY - MM/DD/YYYY
Plan Signatures	Person Signature	The depiction of the person's signature as proof of identity and intent for the plan.	String / Signature
Plan Signatures	Person Printed Name	The printed or typed name of the person.	String / Free Text
Plan Signatures	Person Signature Date	The date the person signed the plan.	Date / MM/DD/YYYY
Plan Signatures	Guardian / Legal Representative Signature	The depiction of the guardian or legally authorized representative's signature as proof of identity and intent for the plan.	String / Signature
Plan Signatures	Guardian / Legal Representative Printed Name	The printed or typed name of the guardian or legally authorized representative.	String / Free Text
Plan Signatures	Guardian / Legal Representative Signature Date	The date the guardian or legally authorized representative signed the plan.	Date / MM/DD/YYYY
Plan Signatures	Support Planner Signature	The depiction of the support planner's signature as proof of identity and intent for the plan.	String / Signature
Plan Signatures	Support Planner Printed Name	The printed or typed name of the support planner.	String / Free Text
Plan Signatures	Support Planner Signature Date	The date the support planner signed the plan.	Date / MM/DD/YYYY
Plan Signatures	Service Provider Signature	The depiction of the service provider's signature as proof they agree to the services they will provide.	String / Signature
Plan Signatures	Service Provider Printed Name	The printed or typed name of the service provider.	String / Free Text
Plan Signatures	Service Provider Signature Date	The date the service provider signed the plan.	Date / MM/DD/YYYY

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Core eLTSS Dataset Elements			
Grouping	Data Element Name	Data Element Definition (includes examples, expected list of values and usage note where applicable)	Datatype / Format
Risks	Identified Risk	An aspect of a person's life, behavior, environmental exposure, personal characteristic, or barrier that increases the likelihood of disease, condition, injury to self or others, or interaction with the criminal justice system.	String / Free Text
Risks	Risk Management Plan	Description of planned activities to minimize identified risks that endanger the person's health and safety. This can be included as free text or attachment.	String / Free Text
Service Information	Service Name	Identifies the paid and/or non-paid service/support provided to a person. Include the code and display name plus any modifiers when a coding system (e.g., Healthcare Common Procedure Coding System (HCPCS), Home Health Revenue Codes) is used.	Text / Display Name, Code, Modifier
Service Information	Self-Directed Service Indicator	Indicates whether the individual chose to self-direct the service.	Boolean / Yes, No
Service Information	Service Start Date	The start date of the service being provided.	Date / MM/DD/YYYY
Service Information	Service End Date	The end date of the service being provided.	Date / MM/DD/YYYY
Service Information	Service Delivery Address	The address where service delivery will take place if service will not be provided at the person's address.	String / Street, City, State, Zip Code, County
Service Information	Service Comment	Additional information related to the service being provided. This field could capture additional information of the frequency of the service, how the person wants the service delivered and only used when the comment provides additional detail of the service not already handled by another element.	String / Free Text
Service Information	Service Funding Source	The source of payment for the service.	String / Free Text

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Core eLTSS Dataset Elements			
Grouping	Data Element Name	Data Element Definition (includes examples, expected list of values and usage note where applicable)	Datatype / Format
Service Information	Service Unit Quantity	The numerical amount of the service unit being provided for a frequency. This element is slated to be used in conjunction with Service Quantity Interval and Unit of Service Type elements to form a full description of how often a service is provided. For example, a service being provided 7 units per week, the Service Unit Quantity = "7". For a service being provided 8 hours a day, the Service Unit Value = "8".	Number / Numeric
Service Information	Unit of Service Type	A named quantity in terms of which services are measured or specified, used as a standard measurement of like services. Values include: minute(s), 8 hour(s), quarter hour(s), hour(s), half day(s), full day(s), day(s), week(s), month(s), dollar(s), meal(s), mile(s), visit(s)/session(s), installation(s), none, other (free text). This element is slated to be used in conjunction with Service Unit Quantity interval and Service Unit Quantity elements to form a full description of how often a service is provided. For example, a service being provided 7 units per week, the Unit of Service Type = "units". For a service being provided 8 hours a day, the Unit of Service Type = "hours".	String / List of Values
Service Information	Service Unit Quantity Interval	A period of time corresponding to the quantity of service(s) indicated. Values include: per day, per week, per month, per year, one time only, other (free text). This element is slated to be used in conjunction with Unit of Service Type and Service Unit Quantity elements to form a full description of how often a service is provided. For example, a service being provided 7 units per week, the Service Unit Quantity Interval = "per week". For a service being provided 8 hours a day, the Service Unit Quantity Interval = "per day".	String / List of Values
Service Information	Service Rate per Unit	The rate of one unit for a service.	Number / \$

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Core eLTSS Dataset Elements

Grouping	Data Element Name	Data Element Definition (includes examples, expected list of values and usage note where applicable)	Datatype / Format
Service Information	Total Cost of Service	The total cost of a service for the plan.	Number / \$
Service Provider Information	Support Planner Name	The name of the person (e.g., Case Manager, Care Coordinator, Plan Coordinator) who helped develop the plan.	String / First Name, MI, Last Name
Service Provider Information	Support Planner Phone Number	The primary phone number (and extension when applicable) of the support planner.	Number / 111-111-1111 x1111
Service Provider Information	Service Provider Name	The name of the entity or individual providing the service. For paid services use the organization/agency name, for non-paid services use the first and last name of the individual providing the service.	String / Free Text
Service Provider Information	Service Provider Phone Number	The primary phone number (and extension when applicable) of the service provider.	Number / 111-111-1111 x1111
Service Provider Information	Non-Paid Provider Relationship	The relationship (e.g., spouse, neighbor, guardian, daughter) of the individual providing a non-paid service or support to the person.	String / Free Text



Appendix B: Non-Core eLTSS Dataset Elements

Non-Core eLTSS Dataset Elements			
Grouping	Data Element Name	Data Element Definition <i>(includes examples, expected list of values and usage note where applicable)</i>	Datatype / Format
Beneficiary Demographics	Assessment Summary	Contains a subset of information from one or more assessments pertinent to the delivery of a service.	String / Free Text
Beneficiary Demographics	Person Gender Identity	<p>Gender Identity is an area that is currently under discussion in the LTSS domain. We have included pilot language from ONC and CMS (as of August 2017).</p> <p>ONC 2015 Edition Certification Companion Guide for Demographics v1.6 (7/28/2017) https://www.healthit.gov/sites/default/files/2015Ed_CCG_a5-Demographics.pdf Best Practice for Gender Identity: What is your current gender identity? (Check all that apply.) Values include: Male; Female; Transgender male/Trans man/Female-to-male; Transgender female/Trans woman/Male-to-female; Genderqueer, neither exclusively male nor female; Additional gender category/(or other), please specify; Decline to answer .</p> <p>CMS Office of Minority Health Gender Identity Pilot Test: How do you describe yourself? Values include: Male; Female; Transgender; Do not identify as female, male, or transgender.</p>	String / List of Values
Beneficiary Demographics	Person Birth Sex	<p>Birth Sex is an area that is currently under discussion in the LTSS domain. We have included pilot language from ONC and CMS (as of August 2017).</p> <p>ONC 2015 Edition Certification Companion Guide for Demographics v1.6 (7/28/2017) https://www.healthit.gov/sites/default/files/2015Ed_CCG_a5-Demographics.pdf): The sex recorded on the person's birth certificate. Values include: Male, Female, Unknown</p> <p>CMS Office of Minority Health Gender Identity Pilot Test: What sex were you assigned at birth, on your original birth certificate? Values include: Male; Female</p>	String / List of Values



Non-Core eLTSS Dataset Elements			
Grouping	Data Element Name	Data Element Definition (includes examples, expected list of values and usage note where applicable)	Datatype / Format
Beneficiary Demographics	Person Environment	The description of the person's environment where services will be delivered. This could include but is not limited to: roommates, pets, devices or equipment.	String / Free Text
Beneficiary Demographics	Main Contact Name	The name of the main contact for the person whom the plan is for.	String / First Name, MI, Last Name
Beneficiary Demographics	Main Contact Phone Number	The primary phone number (and extension when applicable) of the main contact for the person whom the plan is for.	Number / 111-111-1111 x1111
Beneficiary Demographics	Main Contact Address	The address of the main contact for the person whom the plan is for.	String / Street, City, State, Zip Code, County
Beneficiary Demographics	Emergency Contact Phone Type	The type of telecommunication for the emergency contact. Values include, but not limited to: home, work, mobile, facility, toll free, fax, other	String / List of Values
Beneficiary Demographics	Emergency Contact Primary Indicator	States whether or not the emergency contact is the primary contact.	Boolean / Yes, No
Goals & Strengths	Goal Created Date	The date on which the goal was created by the person. <i>Harmonization Note: This is not core since the grantees that do collect this date state that the date the goal is created is usually the same as the date the plan was created.</i>	Date / MM/DD/YYYY
Goals & Strengths	Goal Completed Date	The date on which the goal was achieved. <i>Harmonization Note: This is not core since the majority of the grantees did not track or capture the completion of the goal. Currently, grantees' plans are static in nature. If a goal is completed before the annual plan review date, most grantees will create a new plan with new goals.</i>	Date / MM/DD/YYYY

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Non-Core eLTSS Dataset Elements			
Grouping	Data Element Name	Data Element Definition (includes examples, expected list of values and usage note where applicable)	Datatype / Format
Goals & Strengths	Goal Status	The condition or state of a goal at a particular time. <i>Harmonization Note: This is not core since the status of goals is not captured directly in the plan by all grantees. Currently, grantees' plans are static in nature. If there is a change in status, a new plan is generated rather than a status being updated.</i>	String / Free Text
Goals & Strengths	Outcome	The actual endpoint of the goal. <i>Harmonization Note: This is not core since the majority of the grantees currently do not have this level of "case management tracking" in their service plans. Some grantees collect this information at the end of the plan and are not captured directly on the plan.</i>	String / Free Text
Plan Information	Plan Created Date	This could be the date the plan was entered into a system or the date the plan is considered complete (or both). <i>Harmonization Note: Include as an Optional element. This is an administrative element (mostly used for audit and tracking purposes) and is defined differently via the Grantees and Pilots.</i>	Date / MM/DD/YYYY
Plan Information	Plan Type / Category	<i>Harmonization Note: These elements are administrative in nature and are largely used for internal purposes.</i>	String / Free Text
Plan Information	Plan Status	<i>Harmonization Note: These elements are administrative in nature and are largely used for internal purposes.</i>	String / Free Text
Plan Information	Plan Comments / Narrative Text	<i>Harmonization Note: Grantees/pilots currently use this field for administrative purposes or any items from assessments that can't be put in another field.</i>	String / Free Text
Plan Information	Total Plan Cost	The estimated total cost of all services and supports for a plan.	Number / \$
Plan Information	Total Plan Budget	The total allotment of funds for services and supports approved or authorized for a plan.	Number / \$

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Non-Core eLTSS Dataset Elements			
Grouping	Data Element Name	Data Element Definition (includes examples, expected list of values and usage note where applicable)	Datatype / Format
Plan Information	Plan Funding Source	The source(s) of payment for the plan.	String / Free Text
Plan Information	Miscellaneous Budget Elements	Sample elements include: fixed budget total, flexible budget total, waiver obligation, cost neutrality limit, etc. <i>Harmonization Note: Each Grantee / Pilot has a unique way of capturing and displaying various budgets on their plan. It was agreed that these elements could not be harmonized as a core component.</i>	Number / \$
Plan Information	Miscellaneous Cost Elements	Sample elements include: Total cost and projected cost of services, annual waiver service cost total, annual state plan services total, annual non-Medicaid services total, MFP flexible funds total, total participant directed services cost, etc. <i>Harmonization Note: Each Grantee / Pilot has a unique way of capturing and displaying various costs on their plan. It was agreed that these elements could not be harmonized as a core component.</i>	Number / \$
Plan Signatures	Signature Type / Signature on File	<i>Harmonization Note: These are administrative in nature and should not be a core component of the eLTSS Plan.</i>	String / Free Text
Plan Signatures	Other Plan Signatures	Other optional or state-specific signatures. Examples could include care coordinator collaborator, DSS county staff, etc.	String / Signature
Risks	Risk Created Date	The date the risk was put on the plan. <i>Harmonization Note: This date is pre-populated based on the date that InterRai assessment was performed or the date the risk is added to the plan which would be the same as the Plan Created Date.</i>	Date / MM/DD/YYYY
Service Information	Service History	A history of services, changes in hours of care, or changes in providers.	String / Free Text

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Non-Core eLTSS Dataset Elements			
Grouping	Data Element Name	Data Element Definition (includes examples, expected list of values and usage note where applicable)	Datatype / Format
Service Information	Service Total Units	The total number of units for each service for the duration of the plan.	Number / Numeric
Service Information	Service Reason	The reason a service is being provided. <i>Harmonization Note: KY uses their reason elements for internal tracking purposes only and is specific to delays in services being provided.</i>	String / Free Text
Service Information	Service Status	The condition or state of a service at a particular time. <i>Harmonization Note: KY and MN are the only grantees who currently capture the status of each service being provided. They both mentioned that they see this as something that is important for their planning process, but should not be listed as a core eLTSS element.</i>	String / Free Text
Service Information	Service Delivery Days of the Week	<i>Harmonization Note: Service Delivery Day should not be included as a core element. This information is negotiated between the provider and beneficiary and may change frequently which would make plan management and revisions impossible to maintain.</i>	String / Free Text
Service Information	Exceptions for Service	<i>Harmonization Note: Each Grantee who captured Exceptions for Service had a unique way of capturing and displaying this element on their plan. It was agreed that these elements could not be harmonized as a core component.</i>	String / Free Text
Service Information	Service Type / Category	<i>Harmonization Note: Each Grantee / Pilot has a unique way of capturing and displaying service category on their plan. It was agreed that these elements could not be harmonized as a core component.</i>	String / Free Text
Service Provider Information	Service Provider Identifier	<i>Harmonization Note: The Grantees currently use Service Provider Identifier for billing and service authorization purposes. It is not something needed for sharing the plan.</i>	Number / Numeric

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Non-Core eLTSS Dataset Elements			
Grouping	Data Element Name	Data Element Definition <i>(includes examples, expected list of values and usage note where applicable)</i>	Datatype / Format
Service Provider Information	Service Provider Address	<i>Harmonization Note: Service Provider Address will not be a core element on the plan. KY states this information is pre-populated for traditional (paid) services. MD captures the provider's address for their emergency back-up plans only. MN's county of service is brought over from the assessment and not considered core to the plan.</i>	String / Street, City, State, Zip Code, County
Service Provider Information	Service Provider Qualifications	<i>Harmonization Note: Service Provider Qualifications will not be a core element on the eLTSS Plan. There is nothing specifically stated in the PCP regulations that Provider Qualifications need to be captured in the plan. Currently only CT captures qualifications of service providers in their plan. CT requires that providers have certain qualifications and this is a criteria based on certification. This information collected is similar to what would be found on a resume. MN no longer captures "qualifications" in their plan, but instead the individual states their needs in a "Support Instructions" field and then providers are selected (from provider enrollment information) based on those needs.</i>	String / Free Text
Server Provider Information	Support Planner Agency Name	The name of the agency that the Support Planner works for.	String / Free Text