



- ✓ Connect the Unconnected
- ✓ Leverage Healthcare Standards (C-CDA and Direct) to solve problems and save money



Estella, age 65, is a widower and lives in her government assisted apartment. Her primary care giver is her 45 year old daughter, Rebecca and Estella also has non-medical home care for cleaning personal care, including bathing. Estella is being treated for renal failure and is also suffering from diabetes, related neuropathy and obesity. Estella is restricted to a wheel chair and just recently she was diagnosed with peripheral arterial disease (PAD).

Rebecca recently had to take a second job and has not had time to visit Estella regularly and on a recent visit discovered that Estella's right leg is discolored and cold. Estella is admitted to the hospital and gangrene is diagnosed and her right leg is amputated below the knee. After 2 days in the hospital Estella begins Physical therapy and 5 days after the surgery she is transitioned to a Rehab facility and 21 days later she is transitioned to the Skilled Nursing Facility because the wounds are not healing quickly enough to allow her to return to her apartment. She continues her dialysis treatment and is has regular visits to her various providers, which has recently be expanded to a mental health counselor due to depression from the loss of her lower right leg.

The Care Plan outlines Estella's goal to return to home and her cats. Estella's 40 year old son, Mike, lives 200 miles away and now wants to be more involved with his mother's healthcare and to have access to all of the information, so he set up a personal health record (PHR) in Microsoft Healthvault. Mike contacts Estella's providers and requests the progress notes and other documents be sent to Estella's PHR after each provider visit, using her Direct address.



Estella's care team now includes:

- Jennifer her Case Manager
- Rebecca her daughter
- Mike her son
- Dr. Smith her Nephrologist, EMR, connected to HIE
- Dr. Jones her Internist, diabetes, EMR and paper
- Dr. Wilson her Cardiologist, EMR, connected to HIE
- Sara her Physical Therapist, paper
- Dr. Simon, Behavioral health counselor, EMR and paper
- The nurses at the Skilled Nursing Facility, EMR and paper

Documents that need to be available

- Advance Directive
- Power of Attorney
- Transitions of care CCD (C-CDA)
- Therapy notes
- Medication lists and reconciliation
- Lab results
- ADT messages from the hospital
- Progress notes from each provider

Each provider wants their own complete record for Estella and currently they fax documents back and forth to each other, as needed prior to and after each office visit.

Problem

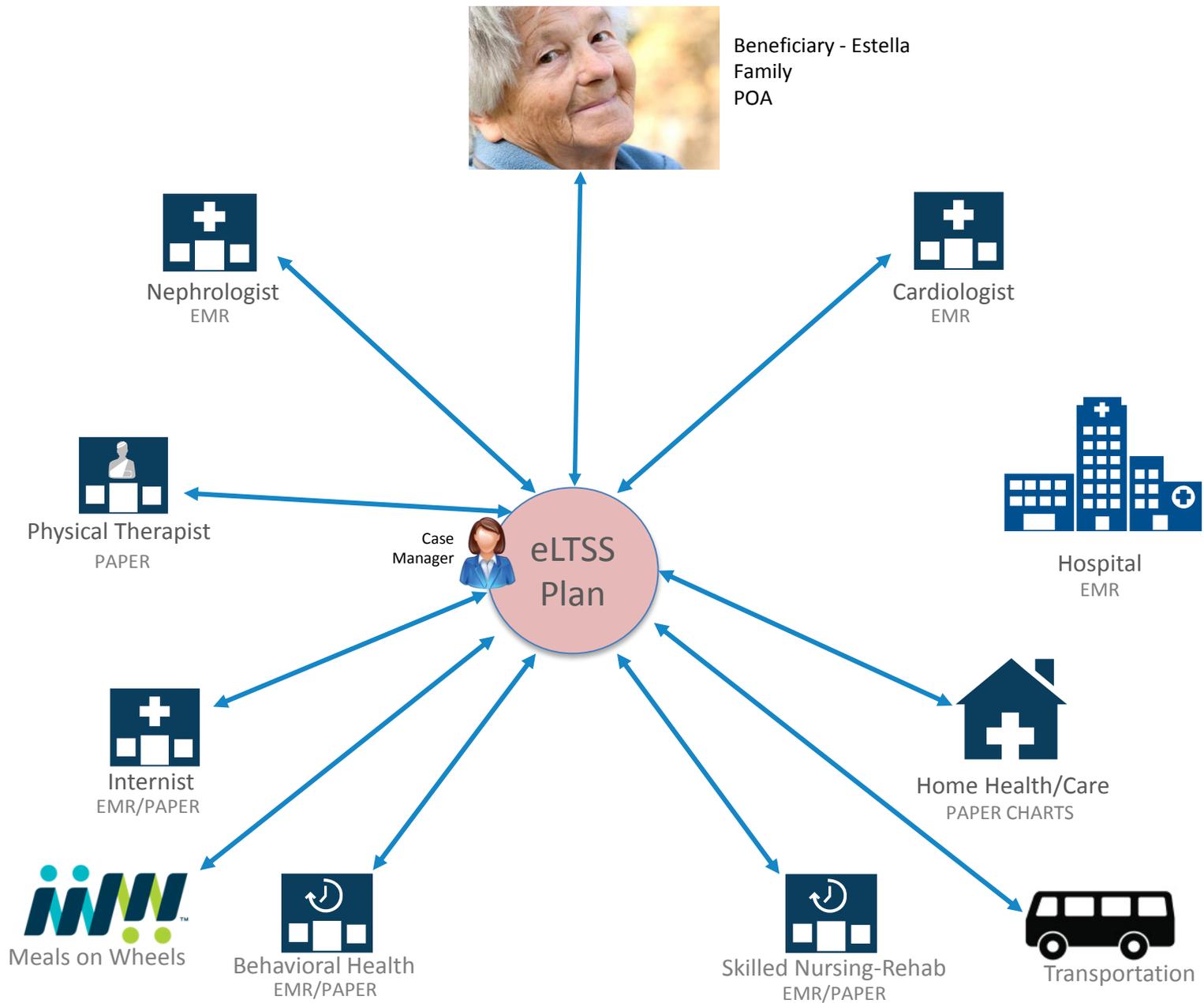
The context for Estella's office visits and her providers is manual and needs to be automated and available to all providers of her care.

Not all of the providers are using EMR's or technology equally. Only some are connected to an HIE if present and not all of the needed information is available in an HIE.

Solution

Direct messaging that works for everyone and everything.

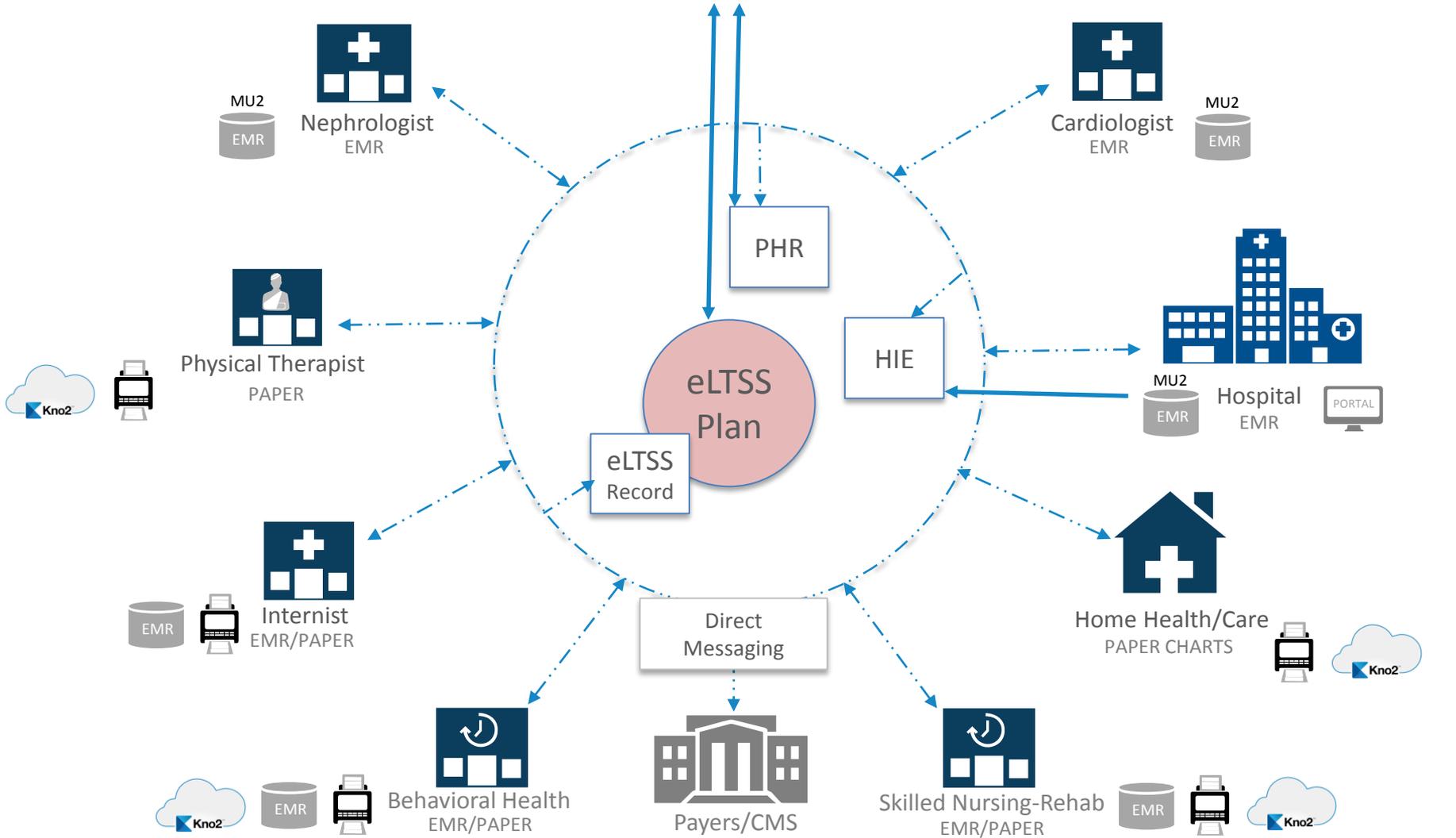
Coordinating care with the Care Plan



Connecting the Community through Clinical Document Exchange



Beneficiary - Estella
Family
POA



Consolidated CDA Guide – v1

1. Continuity of Care Document (CCD)
2. Consultation Note
3. Diagnostic Imaging Report (DIR)
4. Discharge Summary
5. History and Physical (H&P)
6. Operative Note
7. Procedure Note
8. Progress Note
9. **Unstructured Document**

Direct message

Message Header

Payload

Message Text

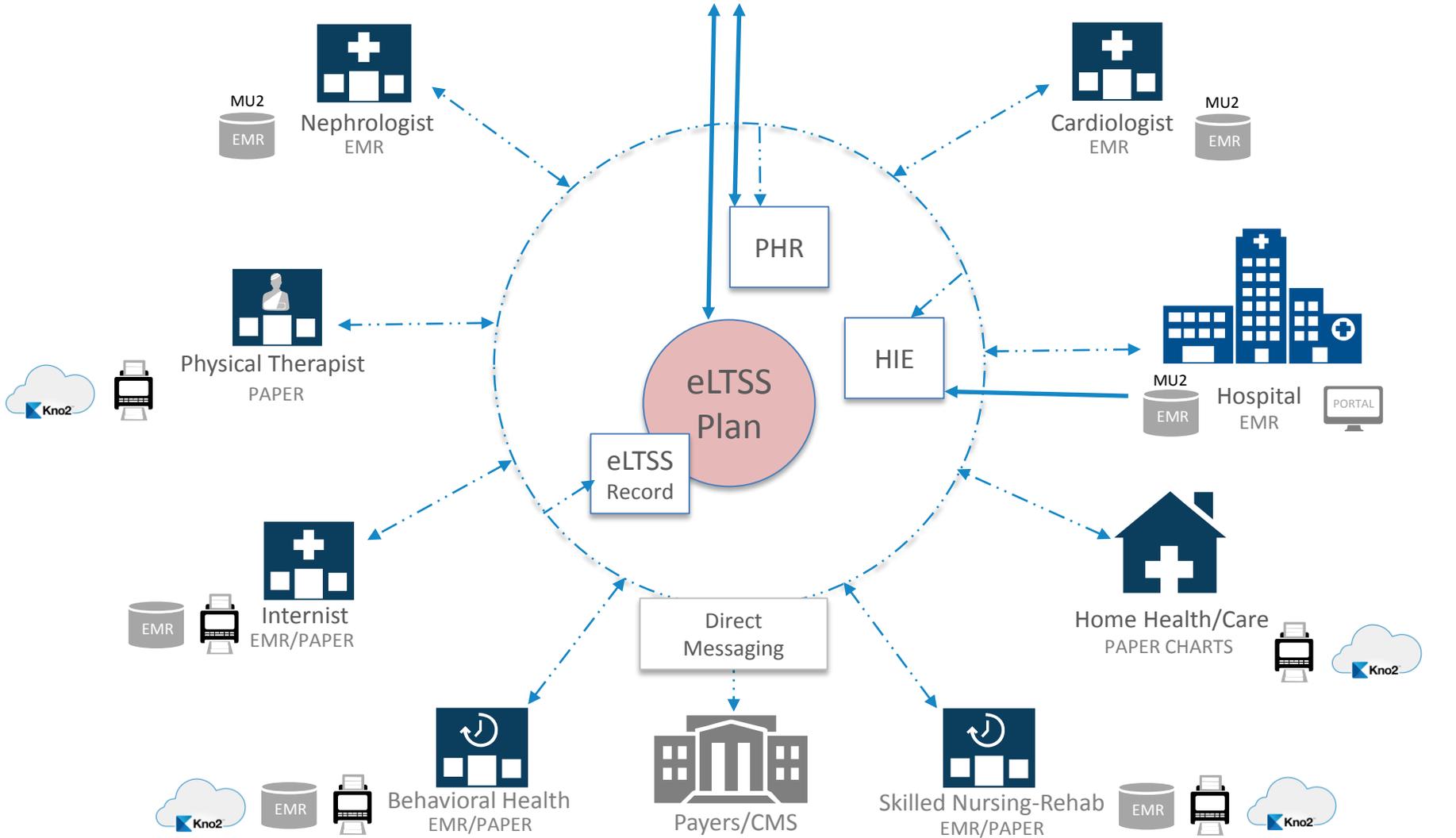
Attachment

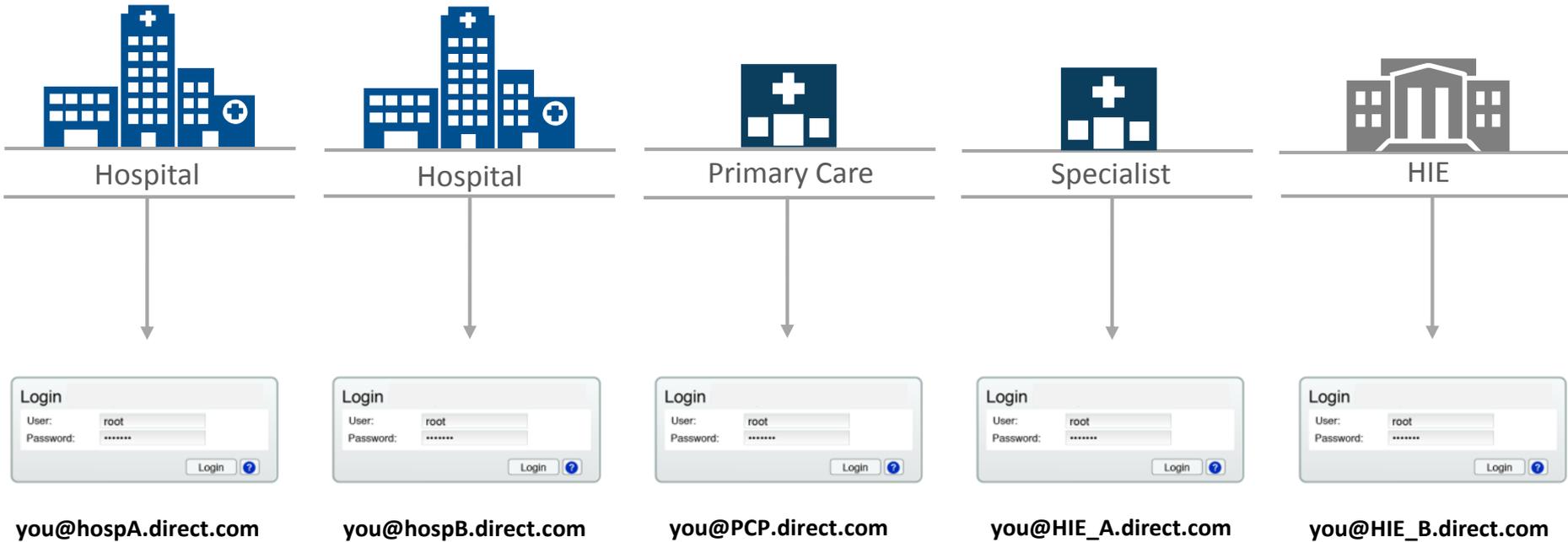
Patient Information

Connecting the Community through Clinical Document Exchange

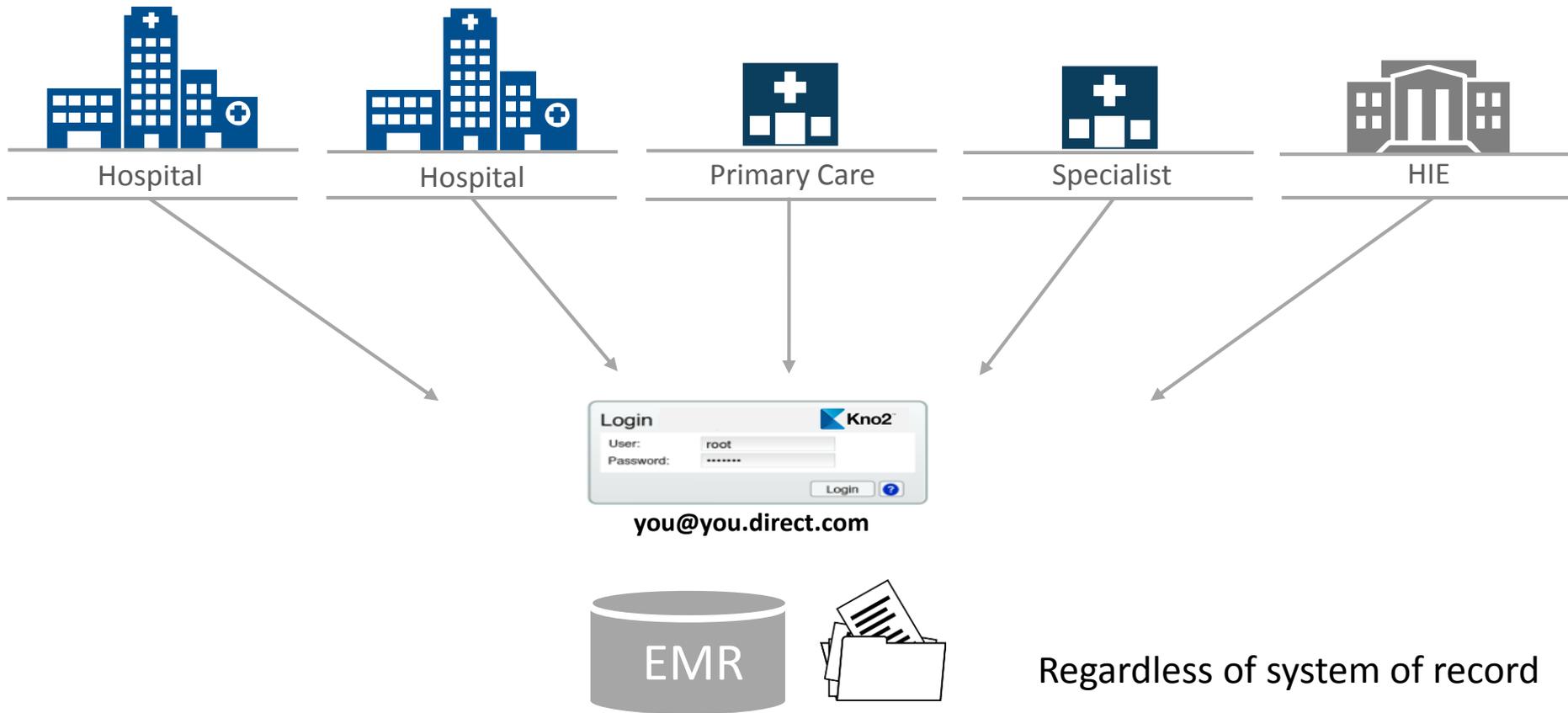


Beneficiary - Estella
Family
POA





Take control – get your own address



Regardless of system of record

Problem #2

Too many varieties
Including paper

 Patient Delivered

 Mail/Courier

 Internal Forms

 Fax

 Secure Email

 Electronic Files

 Digital Camera

 Media (USB/DVD)

 Direct Message

 Mobile

Intake

Getting Information into the Patient Chart

A patient's health story is complex and difficult to piece together. As a healthcare practice, receiving various clinical document formats from countless delivery methods is overwhelming and inefficient. It's far too easy to miss vital information.

Kno2's patient intake allows you to seamlessly receive and transform disorganized health files, regardless of the format or source. The result is an accurate, centralized, and complete patient record.

Learn More at Kno2.com

ANY METHOD ▶

-  Patient Delivered
-  Mail/Courier
-  Internal Forms
-  Fax
-  Secure Email
-  Electronic Files
-  Digital Camera
-  Media (USB/DVD)
-  Direct Message
-  Mobile

ANY INFORMATION ▶

- Process**
 - Audits
 - Insurance Records Request
 - Orders
 - Referrals
 - Request for Information
 - Transition of Care
 - and more
- Document**
 - Care Plans
 - CCD/CCR
 - Immunizations
 - Lab Results
 - Orders
 - Outside Medical Records
 - Patient Consent
 - Prescription Order/Refill
 - Procedure Reports
 - Summary of Care
 - Medication List
 - Progress Reports
 - and more



Receive Centrally



Process Quickly



Download



EASY DOWNLOAD



Print Ready for Paper Chart



EMR-Friendly Patient Import Directories



EMR-Compatible CDA Format

Release Sending Patient Information

To build a meaningful patient health story, sending usable and sustainable clinical content is critical.

Kno2's Clinical Document Exchange (CDE) platform allows you to send documents from any source into a smart, healthcare compatible output. Kno2 simplifies and automates complicated, slow and frustrating healthcare workflow processes.

Learn More at Kno2.com

EASY UPLOAD ▶

- 
Scan
- 
Import
- 
Print Driver
- 
EMR



Upload



Process Quickly



Release Centrally



ANY INFORMATION ▶

Process

- Audits
- Insurance Records Request
- Orders
- Referrals
- Request for Information
- Transition of Care
- and more

Document

- Care Plans
- CCD/CCR
- Immunizations
- Lab Results
- Orders
- Outside Medical Records
- Patient Consent
- Prescription Order/Refill
- Procedure Reports
- Summary of Care
- Medication List
- Progress Reports
- and more

SMART OUTPUT

Output Method

- Direct Message
- Fax
- HIE Submission

Destination

- Patient Portal
- Provider
- Registry
- Insurance
- Attorney
- and more

Devices - Direct Enabled by Kno2™

Kno2 LOGOUT

1 Message Details 2 Patient Details 3 Attachments 4 Summary

From:
Select an address

Address Search:
Search criteria 01
Search criteria 02

Message Type:
Transition of Care

To:
DirNursing@CaringH

< Previous

Kno2 LOGOUT

1 Message Details 2 Patient Details 3 Attachments 4 Summary

Patient Details: * Required

Patient ID * D.O.B. *

First Name * * Male Female

Middle Name Visit ID

Last Name * Visit Date

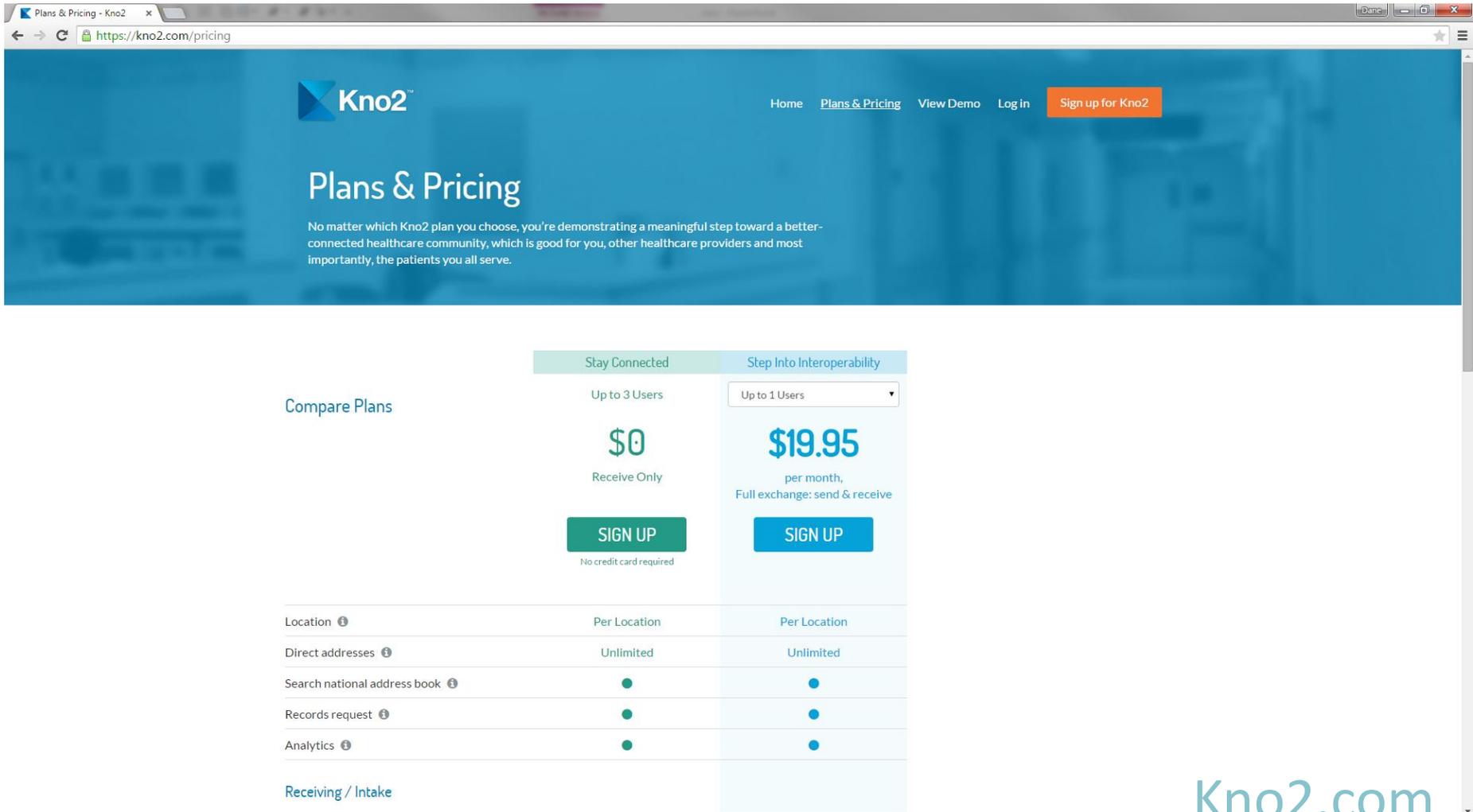
< Previous **Next >**



Why does Interoperability cost so much?

- *Interfaces*
- *Professional Services*
- *Annual Support*
- *New versions*
- *2nd Generation EMRs and systems*





Plans & Pricing - Kno2

https://kno2.com/pricing

Kno2™

Home Plans & Pricing View Demo Log in Sign up for Kno2

Plans & Pricing

No matter which Kno2 plan you choose, you're demonstrating a meaningful step toward a better-connected healthcare community, which is good for you, other healthcare providers and most importantly, the patients you all serve.

Compare Plans

	Stay Connected	Step Into Interoperability
	Up to 3 Users	Up to 1 Users
	\$0	\$19.95
	Receive Only	per month, Full exchange: send & receive
	SIGN UP	SIGN UP
	No credit card required	
Location ⓘ	Per Location	Per Location
Direct addresses ⓘ	Unlimited	Unlimited
Search national address book ⓘ	●	●
Records request ⓘ	●	●
Analytics ⓘ	●	●
Receiving / Intake		

Kno2.com

- *Beneficiaries do not have fax machines*
- *Faxing is not secure*
- *Faxing is not efficient*
- *Faxing is 50 years old!*



Send an invite

Build your network

As your organization transitions from paper fax to Direct message, the community you send to and receive documents from becomes even more important. Exchanging information on Kno2 means faster transitions of care, better accuracy, secured patient information and less time spent processing files.

Not seeing a provider on Kno2? Send them an invitation to test drive Kno2 and start receiving patient information for free.

Full Name

Email Address

Cancel Send

Kno2TM

You have an important patient document waiting for you.

Caring Hands Village has sent Dr. Jones a referral with clinical documents attached. To access these documents, please select the link below.

[Get Referral Documents](#)

Please note: For security purposes, the document will only be available for 24 hours. If you miss this window, no worries, please click the link below and a request will be submitted to Caring Hands Village to share the document again. [Request Documents Again](#)

Learn more about Kno2 and do your part in improving healthcare for patients today!

Do your part in advancing healthcare by sharing Kno2 with others to connect to the community and to you! Email this link <http://inofile.com/kno2-registration/>, to the providers that you exchange clinical documents with and they can get 2 months free when they register for Kno2!

Thank you for choosing Kno2! If you have any additional questions, contact Inofile directly at sales@kno2.com

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InofileTM
Creating Vital Links to Simplify Healthcare.

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Welcome to Kno2 - Kno2 x

← → ↻ https://kno2.com

Kno2 Home Plans & Pricing View Demo Log in Sign up for Kno2

Your healthcare workflows. All in one place.

Kno2 simplifies and automates complicated, slow and frustrating healthcare processes. Send, receive and manage any type of patient information from one place.

Sign up for Kno2 Learn more

As seen in

Bloomberg

McKnight's

FierceHealthIT

REUTERS

Automated Online Identity Proofing

Identity Verification

Protection and security of sensitive patient information is very important to us and required by Law. To initiate activation of **carinhandsvillage** we must verify the identity of an individual within your organization. **EQUIFAX®**

As the Kno2 Business Administrator, we will quickly take you through an identity verification process which includes collecting a few items about you and asking you a few personal questions.

At no time is the personal information you have entered or answered stored or shared with any other individual. (More about Identity Verification.)

Next

Submit Identity

Full Name *

Date of Birth *

SSN

Home Phone

Current Address (required)

Address

City, State, Zip

Submit Identity

Answer Questions

The following questions are generated randomly and should only be known by you. This ensures that someone else isn't pretending to be you.

Again, at no time is the personal information you have provided stored or shared in any way.

On which of the following streets have you lived?

- Main
- Marys Creek
- Mesa Top
- Mill
- None Of The Above

In which of the following cities have you lived?

- Banks
- Bruneau
- Cambridge
- Cascade
- None Of The Above

In which of the following counties or county equivalent (Borough, Parish, etc.) have you lived?

- Boise
- Owyhee
- Valley
- Washington
- None Of The Above

In which of the following years did you buy your home at your current address?

- 2003
- 2004
- 2005
- 2006
- None Of The Above

Submit Answers



Kno2 <https://caringhandsvillage.kno2fy-stage.com/#/account/dashboard>

Caring Hands Village | Joe Admin

- Dashboard
- Notifications
- Request Records
- My Intake
- Release
- Intake Rules

Dashboard

Get Started

Getting started checklist

Receive

Optimize receiving

Send

Optimize sending

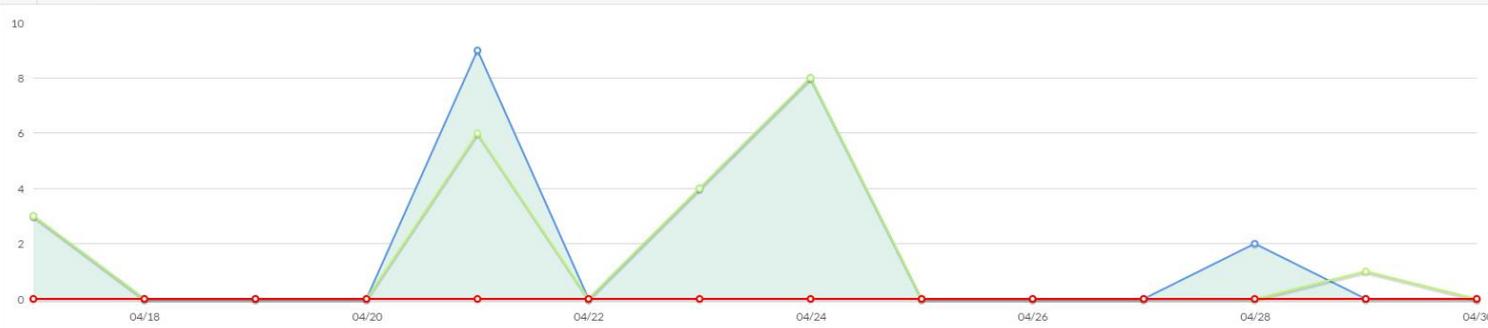
Build your network

Send an invite

Caring Hands Village

View inbound and outbound Direct messaging activity for your entire organization using the dashboard below.

Message Statistics



48 Number of Messages	0.29 MB Average Message Size	76 Attachments	0 Message Failures
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Recent Activity

Status	Date/Time	Subject	To	From

Kno2 x
https://caringhandsvillage.kno2fy-stage.com/#/intake

Kno2 Caring Hands Village Mary User

Intake for Mary User 1-2 of 2 Sort by updated date View

- Notifications
- Request Records
- My Intake
- Release

Subject	From	To	Date	Status
 FW: Transition of Care	discharge@caringhandsvillage.direct.kno2fy-stage.com	nursing@caringhandsvillage.direct.kno2fy-stage.com	3:25 PM Apr 21, 2015	Received
Patient Name: Glen Colby				
 Miscellaneous	labs@caringhandsvillage.direct.kno2fy-stage.com	labs@caringhandsvillage.direct.kno2fy-stage.com	4:30 PM Apr 8, 2015	Received
Patient Name: test test				

By Rules

My Rules

- From Nursing (Sample)
- To Labs (Sample)
- To Medical Records (Sample)
- To Nursing (Sample)

Filters

- In Progress
- Processed
- Responded
- Deleted

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kno2fy-stage (Build: 643) d710b7b



Demonstration



Clinical Document Exchange

The Need for a Simple, Secure, Cost-Effective Solution

An IDC InfoBrief, sponsored by Inofile | April 2015





- *Unlimited Direct addresses*
- *No transaction fees*
- *Surescripts HISP – Trusted by Direct Trust*
- *Nationwide Directory of providers*
- *Built in records request*
- *Send Direct messages from scanners and copiers*
- *Free – Receive only subscription*
- *Low cost – Send and Receive subscription*



Kno2 Channel



Inofile: About Us

We Simplify Healthcare

- By creating *common sense solutions* that take common, often overlooked problems across all of healthcare and solve them through simple, inexpensive, easy-to-adopt solutions that effectively *eliminate unstructured content*.

We Connect the Healthcare Continuum

- By creating *healthcare-specific technology* that unites an often disconnected community of healthcare providers

