

**Symphony**  
Provider Directory



# Update on California's Centralized Platform for Provider Data



# About Integrated Healthcare Association (IHA)

Founded in 1994, the Integrated Healthcare Association (IHA) is guided by a large board of leading groups across the industry. We are committed to advancing high-quality, affordable, integrated, and patient-centered care.



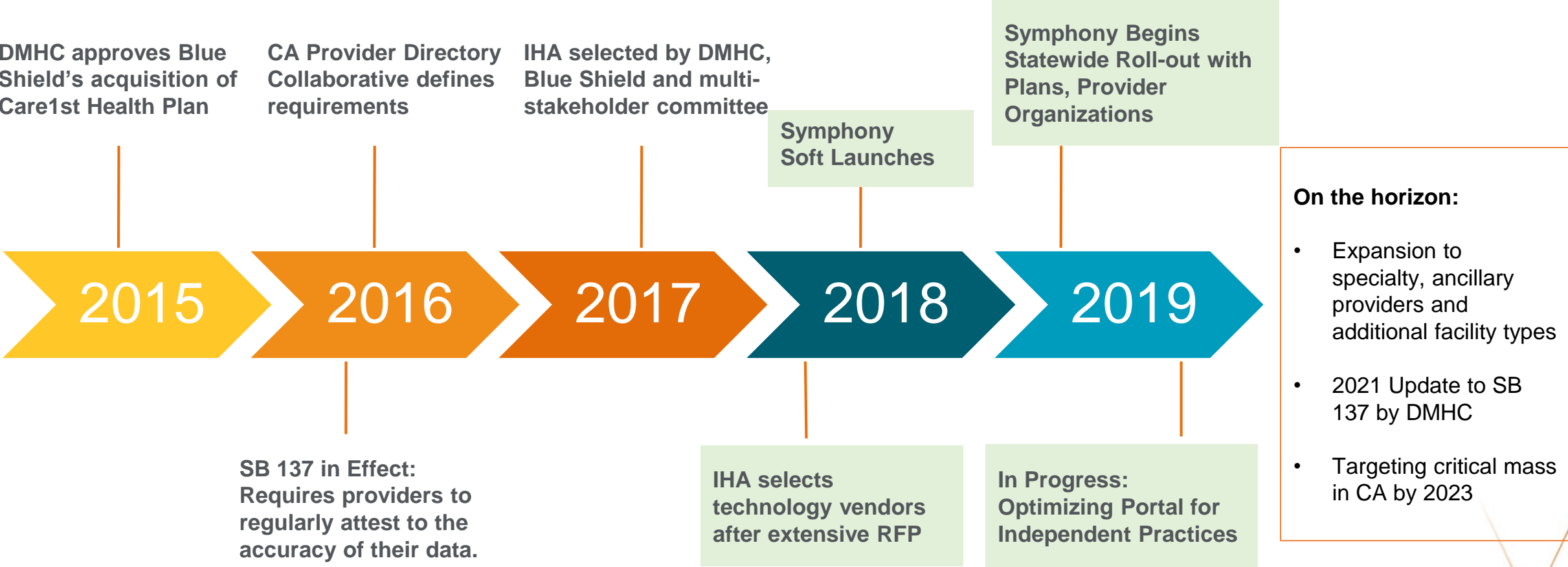
# Requirements for Provider Directories Vary Across State and Federal Regulators

Quarterly, bi-annual, or annual health plan outreach to providers is required depending on the regulator

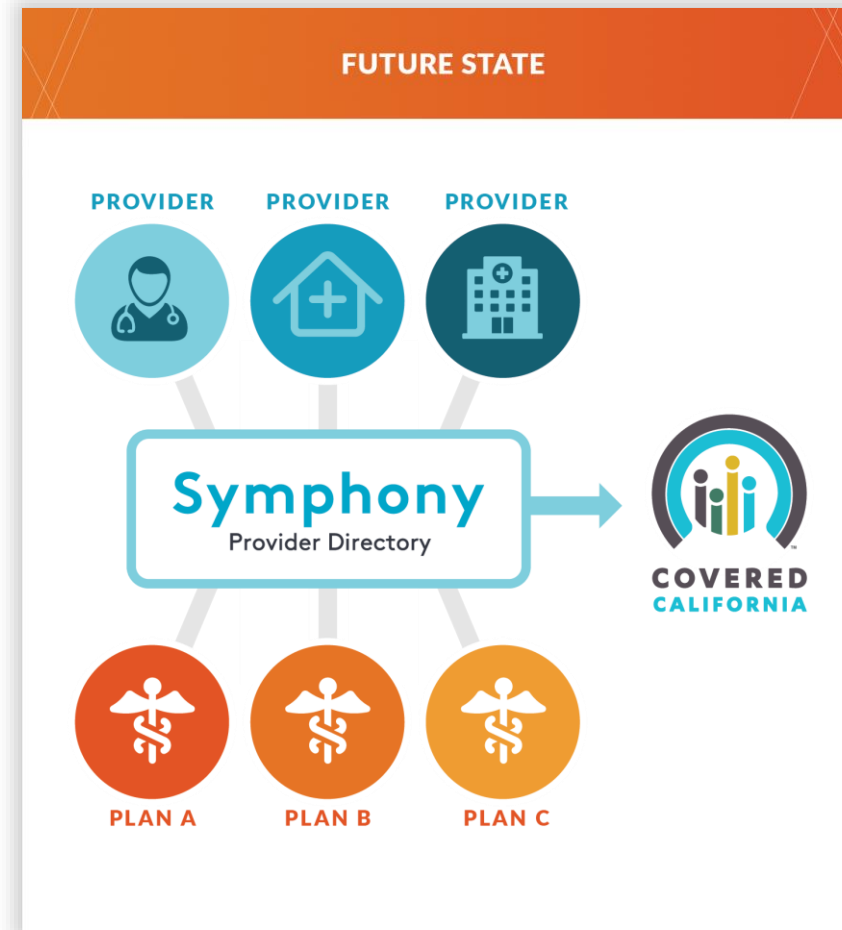
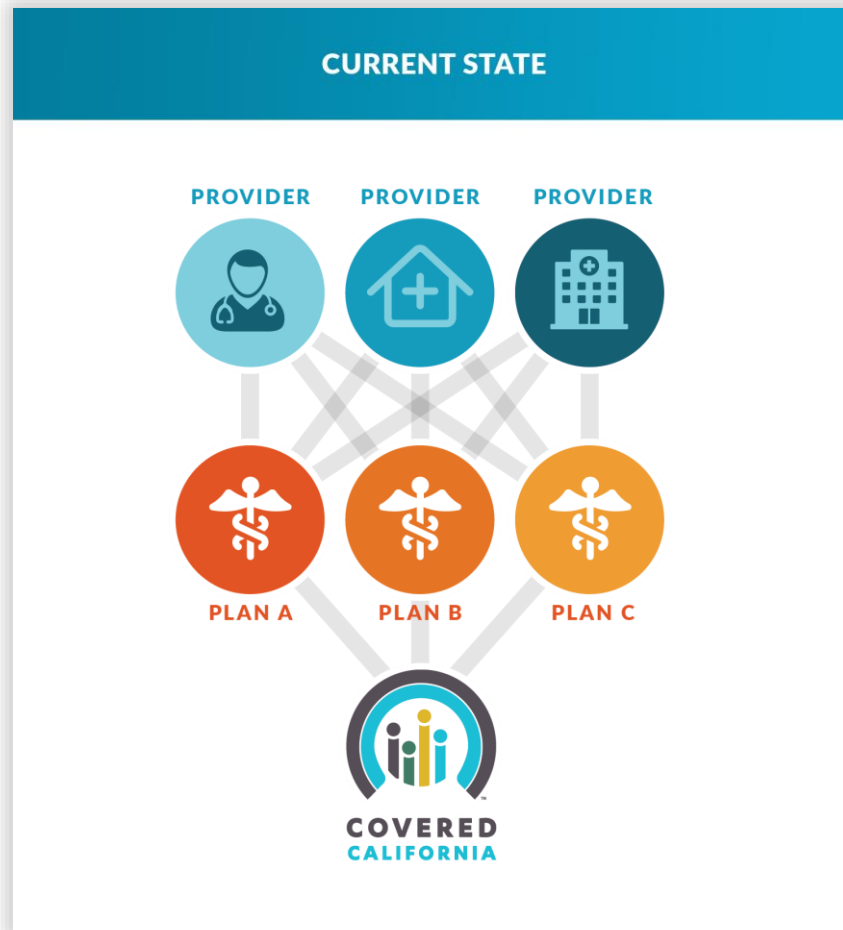
CALIFORNIA		FEDERAL
Department of Managed Healthcare (DMHC)	Department of Healthcare Services (DHCS) (Medi-Cal)	Centers for Medicare & Medicaid (CMS)
<b>Senate Bill 137</b>	California Department of Insurance (CDI)	Department of Health and Human Services (DHHS)

Providers who do not attest within the required timeframe may see a delay of payment and/or removal from health plan member directories.

# Our Journey to a Statewide Provider Directory Utility in California



# The Vision: Centralize Provider Data Management to Improve Data Quality to Help Consumers Make More Informed Decisions About Coverage and Care



# On the Path to Industry-wide Participation in California

 **Plans**

blue  of california    **Anthem**<sup>®</sup>

 **Health Net**<sup>®</sup>    **aetna**<sup>®</sup>

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Plans in active discussions include:

 **UnitedHealthcare**<sup>®</sup>     **MOLINA**<sup>®</sup> HEALTHCARE

**SHARP**<sup>®</sup>

 **Providers**

 **Hill Physicians**  
Your health. It's our mission.

 **Global Care**<sup>®</sup>  
Medical Group IPA

 **MedPOINT**  
MANAGEMENT  
Pointing Healthcare In The Right Direction

 **CEDARS-SINAL**

 **BEAVER**  
MEDICAL GROUP

 **AltaMed**

 **PIONEER**  
MEDICAL GROUP

 **Preferred**  
IPA of California  
Be a Preferred Provider

 **CONIFER**  
HEALTH SOLUTIONS<sup>®</sup>

 **sansum**  
CLINIC

 **PIH**  
HEALTH

 **JOHN MUIR**  
HEALTH

 **SHARP**

 **LOMA LINDA**  
UNIVERSITY

 **Stanford**  
HEALTH CARE

 **AllCare**

 **Monarch HealthCare**<sup>®</sup>  
Part of OptumCare<sup>™</sup>

 **HealthCare Partners**  
A DaVita Medical Group

 **agilon health**

 **SANTÉ**  
HEALTH-SYSTEM

 **PROSPECT**  
MEDICAL

 **Dignity Health**

 **Riverside**  
MEDICAL GROUP  
Your family's complete medical home.

 **KERN HEALTH**  
SYSTEMS

 **CHOICE**  
MEDICAL GROUP

 **CHOICE**  
PHYSICIANS  
NETWORK

*Over 460,000 provider records and counting*

# What Sets Symphony Apart

## COMMUNITY Driven by Collaboration

- A result of cross-industry collaboration from plans, providers, purchasers regulators and others
- Growing participation including some of CA's largest plans and groups

## COMPLIANCE Improved Data Quality

- We facilitate a centralized, collaborative process to improve accuracy of provider data without the manual outreach
- Includes a quarterly, formal attestation for all participants

## CONFIDENCE Support at Every Step

- Focused on ease of use and seamless integration to decrease administrative burden
- We partner with you to figure out what works and how to streamline what doesn't

# Join the Movement: Symphony is Now Available in California

*Participation in the Symphony Provider Directory  
will be fully subsidized for the duration of 2019.*

Learn more at:  
**[symphony.iha.org](http://symphony.iha.org)**

Questions?  
**Contact: [jmcbride@iha.org](mailto:jmcbride@iha.org)**